

ALL STAR METALS TERMS & CONDITIONS

The installer has the responsibility to measure and provide all quantities, dimensions and items prior to placing an order.

All Star Metals' customer has the responsibility to discuss quantities, dimensions and the items with the end user and confirm all changes prior to placing an order.

Every quote that becomes an order will be considered approved and verified by the customer. All Star Metals will not be held responsible for any mistake due to lack of verification by the customer.

Custom orders will require a 50% down payment with order placement, with the balance due at time of pick up or shipping. Custom orders are NOT returnable. Custom orders are subject to longer lead times, please ask your sales rep for lead time when placing a custom order.

An order will be considered custom if it is;

1. A color that we don't stock
2. A material that we don't stock
3. An item that we don't stock

No returns to be made without a return authorization number.

Cleaning and Maintenance of Steel Roofing

Like any other roof surface, All Star Metals' products will have dirt exposure due to atmospheric conditions. Ordinarily, the cleaning action of rainfall will be adequate to wash the roof surface. However, steel roofing should be washed periodically by rinsing with a garden hose and clean, clear water, especially on those areas not exposed directly to rain. If you desire to do a more thorough cleaning, or where high soil collection conditions occur, follow these simple instructions.

1. Use a soft bristled, long handled washing brush. Do not rub vigorously, as this may create glossy areas over the metal finish.
2. For hard to remove dirt, such as grime found in industrial areas, wash the roof down with a simple wash solution: 2/3 cup household dish soap - 3.76Litres water. Rinse immediately after washing.
3. If mildew is a problem in your area, prepare the above solution, but substitute one litre of laundry bleach for 2/3 cup of household dish soap. Rinse immediately after washing, with clean water. Test in an inconspicuous area first. NEVER MIX SOAPS OR CHEMICALS TOGETHER!
4. Avoid washing with high pressure, as this may damage surface, and ruin weather seal.

These cleaning steps are for suggestion only, in an effort of assistance; however, All Star Metals can assume no responsibility for results obtained which are dependant on the solution chemicals as prepared and the method of application.

It is required that property owner inspect Installed product at least annually to ensure that no conditions exist which could compromise life, or usefulness of installed product, and it is the responsibility of property owner(s) to ensure that such conditions do not exist. Such conditions shall void warranty.